

The ICT Hub regional conference for the voluntary and community sector (VCS) in the South West region in Association with the South West Infrastructure Development Partnership (ICT sub-group).



# Communication, computers and technology

A one-day conference for the VCS on how to plan, fund and exploit information and communication technology



Taunton Conference Centre  
Somerset College of  
Arts and Technology  
Wellington Road  
Taunton  
TA1 5AX

**7 March 2007**  
10am – 4pm

Well managed ICT (Information and Communication Technology) can:

- Save you money
- Help your organisation communicate with more people quickly and easily
- Manage information
- Provide services in more innovative ways

This one-day conference will help your organisation to:

- Understand the potential of ICT
- Signpost to local ICT support and assistance
- Understand the importance of having a strategic approach to ICT
- Find out about local projects in this region

The conference will be of specific interest to:

- Voluntary and Community Organisations with little or no internal ICT support
- Individuals with limited technical expertise
- Individuals who have some or total responsibility for ICT in their organisation

*“By attending the ICT hub regional conference, our organisation made many useful contacts, and gained a different perspective on IT in the VCS to that which is usually encountered by project staff. This has been and will continue to be useful in the development of project ideas, and the structuring of our support methods. The Hub provides an essential network for the sector, allowing members to pool and share ideas, opinions and experiences. Well worth attending from any side of the Sector.”*

Matt Hutchinson, CommIT, Projects Co-ordinator

## Programme

**10.00–10.30 Registration, Tea and Coffee**

**10.30–10.40 Welcome & Introduction to the Day**  
*Rupert Daniel, Regional Lead ICT Sub Group South West.*

**10.40–11.00 Introduction to the ICT Hub**

*Nicky Thompson, ICT Hub Project Manager*

Nicky will introduce you to the ICT Hub and members of the team who can talk you through using IT volunteers, accessibility, support from infrastructure organisations and circuit riders. There will be an opportunity to ask the ICT Hub your questions.

**11.00–11.45 Workshops**

**Circuit Riders – ICT Surgery Session**

*Rob French, Cosmic, Laura Whitehead, South Hams Council for Voluntary Service Duncan Wood, Mid Devon CVS, Sean Kenny, VOSCUR*

If Circuit Riders (local hands-on ICT support) are a new phrase to you, come along and find out who they are and what they do. This is also your opportunity to ask any burning ICT questions you have around making the most of technology in your organisation.

**net:gain**

*Dr. Chris Pickering, Director, Future|Learning CIC, Bristol*

net:gain is an organisation that can help you understand how your business can be improved through the strategic use of ICT. This session helps you examine how you store and share information and identify where ICT can bring efficiencies and improve your service delivery, rather than simply investing in technology in the first instance.

**Costing and Funding ICT**

*Esther Gillespie, ICT Hub*

This session is for those who are new to thinking about planning and costing their ICT as well as where or how to source funding.

**New Media**

*Lee Hodges, Cosmic*

How can you attract, inspire and involve new audiences in your work using ICT? In this session you will hear about tried and tested ways as well as about some of the more innovative ways the sector is communicating using ICT.

**11.45–12.30 Workshops repeated**

**12.30–13.30 Lunch**

If you are keen to exhibit at any of our conferences please contact [esther.gillespie@icthub.org.uk](mailto:esther.gillespie@icthub.org.uk) or telephone on **0207 520 2507**



## 11.00–11.45 Workshops – please select one

Circuit Riders – ICT Surgery Session

net:gain

Costing and Funding ICT

New Media

## 11.45–12.30 Workshops – please select one

Circuit Riders – ICT Surgery Session

net:gain

Costing and Funding ICT

New Media

## 13.30–14.30 Workshops – please select one

Databases

Accessibility – Low Cost, No Cost

Free ICT Support: the value of volunteering

Open Source

### CANCELLATION POLICY

50% of the delegate fee will be refunded for cancellations received up to 10 working days before the event. After this no fees are refundable for cancellation or non-attendance.

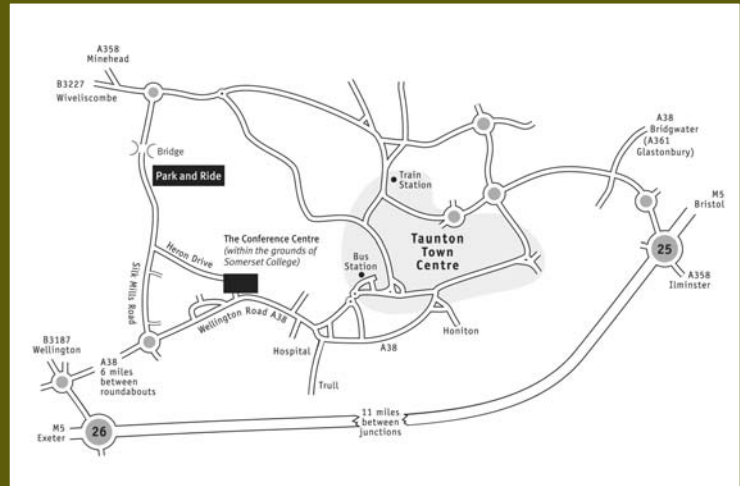
### PRIVACY STATEMENT

The information provided will only be used to process your delegate status at this event. It will not be passed to third parties.

If you would not like to receive the ICT Hub's monthly e-newsletter filled with the latest news and events then please tick here

### PLEASE RETURN WITH THE APPROPRIATE

**PAYMENT TO:** Louise Brown, Administration and Outcomes Officer, The ICT Hub, NCVO, Regent's Wharf, 8 All Saints Street, London, NI 9RL Tel: 020 7520 2509 Fax: 020 7713 6300 Email: [ictresources@icthub.org.uk](mailto:ictresources@icthub.org.uk)



**Taunton Conference Centre**  
**Somerset College of Arts and Technology**  
 Wellington Road  
 Taunton TA1 5AX

**By bus:** 22, 22a, 92 and 92a go directly to Somerset College from the Taunton bus station (bay 3).

**By train:** Taunton has a mainline station 15 minutes walk from Somerset College. There are fast trains direct from London, Bristol, Bath, Birmingham and Cornwall. To catch a bus from the station to the College turn left out of the station onto Station Road. The number 3 bus leaves at 47 minutes past the hour between 8.47am and 4.47pm. Buses 1, 1a, 2, 3, 25a, 28 and 29 will take you to the bus station. From there buses 22, 22a, 92 and 92a go directly to Somerset College from the Taunton bus station (bay 3). Alternatively take a taxi from the rank outside the train station – the five to ten minute journey costs approximately £5.

**Cycling:** Cycle racks are freely available outside the Centre. Information on routes can be obtained from Somerset County Council.

**Parking:** Car parking is very limited. Please book your parking spaces at least two weeks prior to the event. We cannot guarantee a space, so we recommend that, where practical, our visitors consider travel options using public transport, car sharing, taxi, cycling or walking. Taunton train station is about ten minutes away by taxi and buses from the town centre regularly stop outside the campus (Delegates must book taxis themselves).



The ICT Hub is a partnership of national voluntary and community organisations that provide services to help organisations in the voluntary and community sector benefit from ICT. For more information about the ICT Hub, visit our website [www.icthub.org.uk](http://www.icthub.org.uk) or call our free helpdesk on **0800 652 4737**.